COVID-19
Coronavirus disease 2019 (COVID-19) is a respiratory illness that spreads from person to person. The virus that causes COVID-19 is a “novel (new) coronavirus” and has spread globally as a pandemic.

Individuals and families have been greatly impacted by the presence of the COVID-19 pandemic and for many, basic necessities like housing, food, and even COVID-19 testing itself has become critical. Though many resources are available across the city, this StreetSheet COVID-19 Edition provides important basic resources geared to those who are experiencing, or on the verge of, homelessness in New Bedford.

IMPORTANT!!!
Effective October 1, 2020 the Coordinated Entry System (CES) in New Bedford has changed. There is no longer a 1-800-HOMELESS phone number. If you are in need of shelter, please contact the shelter directly. If you are looking for assistance with homeless prevention or permanent housing options, please contact the CES through Catholic Social Services at 508.999.4757, Mon-Fri 8:30 am – 5 pm. NBCE@cssdioc.org.

DIRECT SHELTER ACCESS
Individual Men/Women
508.999.3202
508.999.4757
Mon-Fri 8:30 am – 5 pm.

Sister Rose/Grace House
508.999.6636
24 Hour Hotline

Those Fleeing Domestic Violence
New Bedford Women’s Center
508.999.6636
24 Hour Hotline

Unaccompanied Youth ages 18-24
Killians
774.206.6445

306 Ashley Boulevard New Bedford

Families Needing Shelter
DHCD Telephonic Line (State)
1.866.584.0653

DISCLAIMER
Due to the COVID-19 emergency, resources and policies are changing on a regular basis. Please check with the individual agencies and organizations noted here for up-to-date information.

COVID TESTING SITES
Greater New Bedford Community Health Center
Test Location: 874 Purchase Street
Test Hours: Mon-Fri 8:30am – 11:30am

Seven Hills Behavioral Health (Van)
Test Location: Sister Rose Shelter 75 Division Street
Test Hours: Mon 11am-2pm

Test Location: 1183 Acushnet Ave (Corner Acus./Sawyer)
Test Hours: Tues 1pm – 6pm

Test Location: PAACA 360 Coggeshall Street
Test Hours: Weds 11am-2pm

Test Location: Seabra Supermarket 41 Rockdale Ave
Test Hours: Thurs 11am-2pm

Test Location: Boys & Girls Club 166 Jenney Street
Test Hours: Fri 1pm - 4pm

Alert Ambulance Service Inc.
Test Location: Stop and Shop 438 Dartmouth Street
Test Hours: Sun 10am – 2pm

FOOD
MA Dept of Transitional Assistance (DTA) Call 508.961.2000 for assistance/SNAP benefits.

PACE Food Pantry 166 William Street NB. Open Monday through Friday from 10 am to 2 pm. Food will be distributed outside the main office. No IDs required, but name, date of birth, and address are asked. Call 508-999-9920 for more information and check out their Facebook page for mobile food pantry locations around the city.

Salvation Army New Bedford located at 619 Purchase Street NB. Open Monday through Friday 9 am to 2 pm, by appointment only. Call 508-997-6561.

Sister Rose Soup Kitchen 75 Division Street NB. Open Monday through Friday from 11 am to 1 pm.

Solanus Casey Food Pantry is open Wednesdays and Thursdays from 10 am to 12 pm. Outside walk-through; must wear a face mask.

EMPLOYMENT
Apply for MA Unemployment Insurance online at: https://uionline.detma.org/Claimant/Core/Login.ASPX; or visit www.mass.gov/dua for the most recent information.

PREVENTING HOMELESSNESS
Catholic Social Services (CSS): 508-997-7337  Please call to schedule an appointment; www.cssdioc.org
People Acting in Community Endeavors (PACE): 508.993.0033; www.paceinfo.org

LEGAL SERVICES
South Coastal Counties Legal Services (SCCLS) provides free legal services in civil (non-criminal) matters to low-income individuals, families, persons with disabilities and elders throughout Southeastern Massachusetts. Telephone intake is open Monday through Thursday at 800-244-9023, or visit the website at www.sccls.org to complete an online inquiry.

South Coast Fair Housing (SCFH) works to eliminate housing discrimination throughout Southeastern Massachusetts and RI.
Contact them at 774.473.9994 visit the website at www.southcoastfairhousing.org to complete an online intake form.

ASSISTANCE WITH RENTAL | MORTGAGE | UTILITIES
Catholic Social Services (CSS)
508-997-7337; www.cssdioc.org
PACE Housing Opportunity Center
308 Cottage Street 508-993-0033; www.paceinfo.org
Residential Assistance for Families in Transition (RAFT) and Emergency Rental and Mortgage Assistance Program (ERMA) NeighborWorks Housing Solutions: 781-422-4204 www.nhsmass.org - online application
Tenancy Preservation Program (TPP) 508-942-0369 www.helpfbms.org; (Helps households with disabilities access resources including rental assistance)

This STREETHEET COVID-19 EDITION is provided as a resource to the community by the City of New Bedford’s Homeless Service Provider’s Network (HSPN) and the Office of Housing and Community Development (OHCD).